

Quality Policy

ITPEnergised is a world-leading consultancy offering energy, environmental, engineering, technical advisory and renewables asset management services. ITPEnergised provides a wide range of services to a variety of international clients. Our highly experienced team provides expert, pragmatic and commercially focused advice to our clients. Our support starts at project feasibility assessment through to services during design, construction and operation. Everyone in the ITPEnergised team takes pride in their work, and together we ensure our clients receive a high-quality service on every project. The team has a wealth of UK and International experience working with a wide variety of clients and sectors and on projects of all scales.

Our quality management system is designed to meet the requirements of the international standard ISO 9001:2015. We are committed to providing a high-quality service which consistently meets or exceeds all relevant requirements and our customers' expectations. To this end, we have established a Quality Management Team to assist us in delivering the commitments made in this policy.

Compliance with this Quality Policy and our Quality Management System is mandatory for all employees of ITPEnergised. The system regularly evaluates the Company's processes and customer needs. We are committed to the continual improvement of the Quality Management System and have set quantifiable goals with plans in place to ensure that they are improved year on year. Our main aims are to:

- achieve consistency and reliability;
- attend to our customers within specified time-frames;
- consistently satisfy all applicable requirements;
- develop ever improving standards of service and quality.

In managing our quality management concerns, we seek to:

- Operate and continually improve our quality management system with a view to enhancing quality performance throughout our operations and for elements within our control or sphere of influence as assessed with reference to our context and interested parties;
- Establish specific measurable objectives and communicate these to all employees. These will be subject to review during Quality and Environmental Management Review Meetings.
- Ensure the availability of information and of necessary resources to achieve objectives and targets;
- Support the integration of quality considerations and objectives into our business decisions and strategic direction of our business where practicable;
- Communicate our commitment to clients and the public and encourage them to support it;
- Monitor our progress on our quality performance;
- Review this policy annually to ensure it remains current and in line with planned future activities.
- Use effective communication, involvement and consultation activities on quality management matters both within the business and with relevant stakeholders;
- Ensure the competence of our employees through the provision of adequate information, and effective instruction, training and supervision;
- Co-operate with other organisations in respect of quality management;

We are committed to providing adequate organisation, arrangements, and financial and physical resources to facilitate the successful delivery of this Quality Policy. We will ensure that competent personnel are available to provide authoritative advice, training and support, to assist in promoting a strong and positive quality management culture.

Signed:



Jonny Clark
Managing Director

Date: 26th February 2020